

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,

Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 20245(4)

Date: 30/09/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

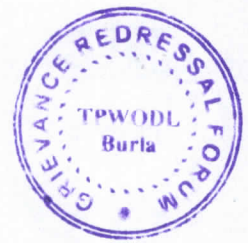
1	Case No.	BRL/680/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Bisikesan Swain At/Po-Sialrama,Bagdihi, Dist- Jharsuguda-768220.	4131-2701-1660	9938910147	
3	Respondent/s	SDO(Electrical)-I,TPWODL,Jharsuguda	Division J.E.D, TPWODL, Jharsuguda		
4	Date of Application	18.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019	√		
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	18.09.2024			
9	Date of Order	30/09/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO-I Office, TPWODL, Jharsuguda.

Appeared

For the Complainant- Bisikesan Swain

For the Respondent - SDO(Elect.)-I, Jharsuguda, TPWODL.



GRF Case No- BRL/680/2024

(1) Bisikesan Swain

At/Po-Sialrama, Bagdihi,

Dist- Jharsuguda-768220

Consumer No.- 4131-2701-1660

COMPLAINANT

VRS

(1) SDO(Elect.)-I, Jharsuguda, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Bisikesan Swain bearing Consumer No **4131-2701-1660** under JED, TPWODL, Jharsuguda stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has not submitted any relevant documents in this case.

OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-domestic consumer having CD 1kw with initial date of p/s 10.07.2013 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. As seen, actual bills were served to the complainant upto billing month Sep'2019 with kwh reading of 2481 and Pl/Avg. bills were also served from Sep'2019 to May'2023. The opposite party has debited an amount of Rs 10,556.82/- to the complainant for the period from May'2021 to Apr'2023 for 02yrs as per rule for which the complainant raised objection and it has happened due to higher consumption after installation of new meter bearing sl. no. TPWODL1075543 was installed on 30.05.2023. On, going through the details it is concluded that there is no merit in this case.

Hence, the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Bisikesan Swain, At/Po-Sialrama, Bagdihi, Dist- Jharsuguda-768220
(2) Sub-Divisional Officer (Elect.)-I, Jharsuguda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".